



REPUBLIC OF THE PHILIPPINES  
DEPARTMENT OF FINANCE  
BUREAU OF INTERNAL REVENUE

**BANK BULLETIN NO. 2019- 04**

**TO** : **ALL BIR AUTHORIZED AGENT BANKS**

**FROM** : The Commissioner of Internal Revenue

**SUBJECT** : Over-the-Counter Acceptance of Certain Tax Returns/Payments  
of Internal Revenue Taxes due to the Unavailability of the eFPS

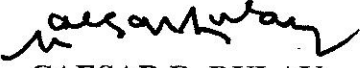
**DATE** : March 11, 2019

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With regards to the intermittent/unavailability of the Bureau's electronic Filing and Payment System (eFPS) due to certain technical problems, all eFPS taxpayers have been instructed to file their tax returns using the eBIRForms facility or to file and pay their corresponding taxes "over-the-counter" with their respective Authorized Agent Banks (AABs).

Accordingly, all AABs are hereby advised to accept "over-the-counter" payments for taxes being paid through the eFPS which deadlines fall from March 11 onwards, without the penalties for late filing and payment, provided they filed and pay on or before the corresponding deadlines, until such time that an advisory had been issued declaring the restoration of the eFPS.

For your guidance and strict compliance.

  
**CAESAR R. DULAY**  
Commissioner of Internal Revenue

**024209**